NPRM Proposed Categories	Bell Atlantic Committed Categories	Comments		
ORDERING (continued)				
Incumbent LECs:  Retail Residential POTS  Dispatch Non-Dispatch Retail Business POTS Dispatch Non-Dispatch Retail Specials Dispatch Non-Dispatch Non-Dispatch	Incumbent LECs:  Nothing Reported for ordering	There are no analogous processes for ordering in retail. In lieu of retail performance, BA utilizes absolute standards for ordering comparisons.		
EXCLUSIONS:  Cancelled Orders  Initial order when supplemented by competing carrier  Incumbent LEC orders associated with internal or administrative use of local services	All orders that are confirmed or rejected are included.			

NPRM Proposed Categories	Bell Atlantic Committed Categories	Comments			
PROVISIONING	PROVISIONING				
Competing Carriers:  Resale Residential POTS Dispatch Non-Dispatch Resale Business POTS Dispatch Non-Dispatch Resale Specials Dispatch Non-Dispatch UNE Loops W/ interim number portability W/out INP UNE Switching Combinations of UNEs Dispatch Non-Dispatch Interconnection Trunks	Competing Carriers:  Resale POTS Dispatch Non-Dispatch Resale Specials Dispatch Non-Dispatch UNE POTS Dispatch Non-Dispatch Non-Dispatch UNE Specials Dispatch Interconnection Trunks	BA utilizes set intervals based on the nature of the product or "green day" intervals for POTS services with low line size. The same intervals are used whether the end user is a business or a residence customer. Since UNEs are neither business nor residence, there would be no retail analog if retail is separated between business & residence.  INP orders are separate from UNE loop orders. For purposes of coordination, the two orders are "related", however from a measurements perspective, BA has no means to relate them for reporting purposes. INP will be no longer available in many jurisdictions with LNP.  UNE POTS includes UNE Loop, UNE Switching, INP, and any combination. UNE Specials includes any designed loop, such as a high capacity loop or any UNE combination that includes interoffice facilities, multiplexing or includes 4 wires.			
Incumbent LECs:  Retail Residential POTS  Dispatch Non-Dispatch Retail Business POTS Dispatch Non-Dispatch Retail Specials Dispatch Non-Dispatch Non-Dispatch	Incumbent LECs:  Retail POTS  Dispatch  Non-Dispatch  Retail Specials  Dispatch  Non-Dispatch  Tourned  Trunks				

NPRM Proposed Categories	Bell Atlantic Committed Categories	Comments
EXCLUSIONS:  Cancelled Orders  Initial order when supplemented by competing carrier  Incumbent LEC orders associated with internal or administrative use of local services	<ul> <li>For interval measures, BA excludes "X" dated orders. These are orders where the end user or CLEC requests a due date beyond the standard or offered interval.</li> <li>For missed appointment measures, BA excludes orders where the miss is due to an end user or CLEC delay.</li> </ul>	A supplemental order updates and replaces an original order, therefore an original order would not be included.
911 Database Update Accuracy		
Competing Carriers     ILECs	Not reported	When BA updates the E911/911 databases on behalf of a CLEC, the orders are processed with BA retail orders. The center that handles "fall-out" or error correction is "blind" to the Carrier.
Billing		
Competing Carriers:  • End User Usage Records  • Access Usage Records  • Alternately billed usage records  • Wholesale bill invoices  • UNE bill invoices  ILECs:  • End User Usage Records  • Access Usage Records  • Alternately billed usage records  • Alternately billed usage records  • End User Bill Invoices	Competing Carriers:  Usage Records Wholesale bill invoices ILECs: Nothing reported	All usage records are captured in the same process and included in the Daily Usage feed. BA measures the timeliness of all records on each tape and accumulates the performance for the month period.  BA measures the timeliness of the carrier bill. All CLEC bills are sent via CABs, whether for Resale, UNE or interconnection trunks. BA measures the timeliness of this bill.

<sup>&</sup>lt;sup>17</sup> While not specified in the NPRM, it requires a measure of average time to deliver invoices for ILECs

NPRM Proposed Categories	Bell Atlantic Committed Categories	Comments
GENERAL		
CLECs     ILECs	• CLECs	BA measures the availability of the single interface that provides access to the downstream OSSs. As long as it is operating, CLECs will have parity of access to downstream OSS's.
CENTER RESPONSIVENESS		
• CLECs	Not reported	See Brief.
OS/DA		
CLECs     ILECs	Not reported	See Brief.
TRUNK BLOCKAGE MEASUREMENTS		
CLECs:  Interconnection Trunks Common Trunks ILECs: Common Trunks	CLECs:  • Interconnection Trunks  ILECs:  • Common Trunks	Common trunks carry both BA traffic and CLEC traffic. In some geographic areas, common trunks also carry IXC traffic. It is not possible to report CLEC blockage separately on common trunks that also carry BA local traffic.
TRUNK BLOCKAGE MEASUREMENTS		
CLECs:  Physical collocation Virtual Collocation	• Physical Collocation	In the NY pre-filing agreement, BA has committed to reporting physical collocation intervals, excluding those that CLECs request beyond the standard interval or those with CLEC vendor delays.